

## Houghton Stone Business Recovery (HSBR)

With three growing offices in the South West of England, insolvency practitioners HSBR knew that an effective electronic document management system was crucial to keep on top of the mountain of paperwork being generated.

Simon Thornton has worked in insolvency for more than 15 years and co-founded HSBR in 2001. He believes in personal recommendations and that is how DocuSoft became the chosen system.



Some of the HSBR team. Simon Thornton on the left.

“We had been looking at solutions to sharing our information between offices and looking at storage issues anyway when I met another insolvency practitioner at a dinner party and he had seen DocuSoft. That made the difference and we were so impressed with the initial presentation and then with the product itself. Although it was initially used for accountants we have a system that really works for us and the hands-on support from the set up team has been excellent.”

With even more paperwork than your average accountant – sometimes an insolvency client will have a van full of paperwork to be considered – there was no time to lose for Simon and his team in Bristol, Cardiff and Exeter.



Clifton Suspension Bridge, Bristol

“I was a little concerned as some of our staff are a little techno phobic, to put it mildly! But actually the sheer enthusiasm of our case administrators for DocuSoft has meant I have moved much more quickly with the roll-out rather than the gradual approach I had anticipated.

“We have designated one person to scan all the information and we are looking forward to seeing our storage problems solved in due course – it looks very promising on space storage though at the moment we will still have to store quite a bit for several years.

“There are so many benefits to DocuSoft but I suppose the primary ones are accessibility and also compliance, which gets tighter every year. It is so easy to see when each document came in, who has seen it and every action is recorded. And a document can come in, be assigned to the right person and a letter signed and emailed out within 20 minutes now.”

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For more information on the DocuSoft system or to arrange a presentation simply send an e-mail to: [info@docusoft.net](mailto:info@docusoft.net) or visit [www.docusoft.net](http://www.docusoft.net) and submit a request or phone **020 8339 6124**.

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